

# Sewer Collection Systems Operations and Maintenance Roundtable

Five Cities Plus 2017  
Columbus, Ohio



# Sewer Collection Systems Operations and Maintenance Roundtable

## Format Description

- Brief Introductions
  - System Overview
  - Trends, Challenges and Successes
- Specific Topic Discussions

Mike Foster

Sewer Maintenance Operations  
Center (SMOC)



Tony Marconi

Louisville Metropolitan Sewer District



Tim Blagsvedt

Citizens Energy Group - Indianapolis



Mike Zapor

NEORSD - Cleveland



Rich McGillis

Sanitation District No. 1 – N. Ky



Brian McGownd

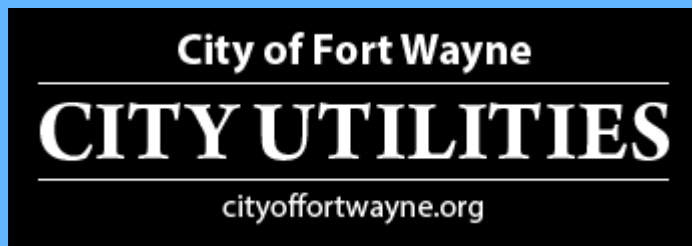
St. Louis MSD



Metropolitan  
St. Louis  
Sewer District

Eric Steinman

City of Fort Wayne



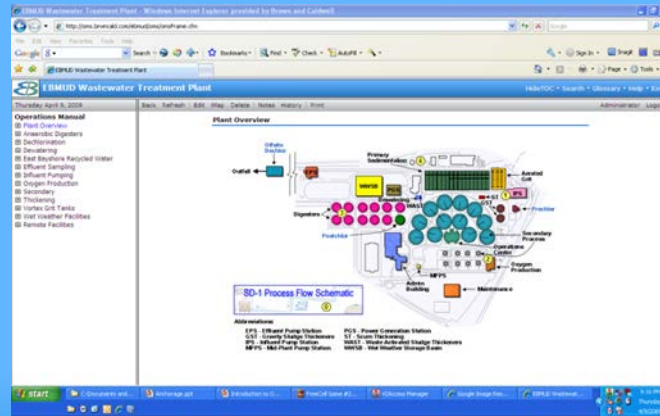
Mike Pittinger

Metropolitan Sewer District of  
Greater Cincinnati



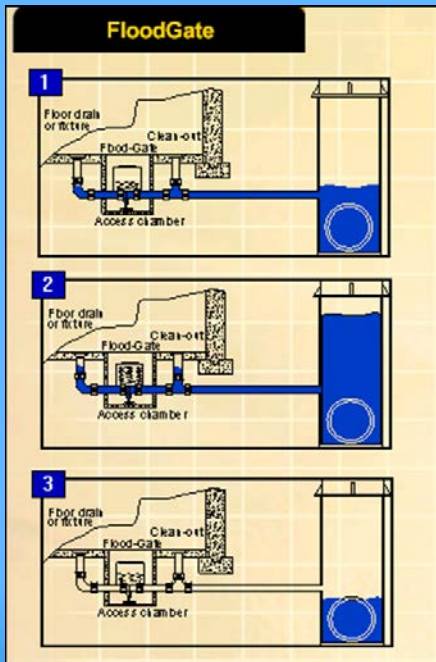
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# Training and Education of Staff



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## Customer Relations



**SEWER GREASE BLOCKAGE NOTIFICATION**

Dear Resident:

The City of Columbus Sewer Maintenance Operations Center responded recently to service calls from your neighborhood reporting sanitary sewer backups. After investigation, it was found that the blockage was due to an accumulation of grease blocking the flow of the sewer.


Grease is a leading cause of costly blockages for both city and private property sewers, contributing to basement backups and sewer overflows into local waterways. Extra maintenance costs caused by blockages can increase sewer user rates, which may also impact the amount a landlord sets for rent.

Disposal of grease into the sanitary sewer system is prohibited by Columbus City Code. Fines and enforcement actions may apply for known offenders.

To prevent future sewer backups of this nature:

- Never pour grease into your drains, even if you have a garbage disposal. Place in a sealed container, such as a coffee can, and dispose of it in the trash.
- Scrape greasy food off dishes into the trash before rinsing.

Thank you for your cooperation. If you have any questions or need to report a sewer maintenance issue, please call the Sewer Maintenance Operations Center at (614) 645-7102. This number is available 24 hours a day/7 days a week.

 DEPARTMENT OF PUBLIC UTILITIES  
DIVISION OF SEWERAGE AND DRAINAGE  
SEWER MAINTENANCE OPERATIONS CENTER  
1250 FAIRWOOD AVENUE  
COLUMBUS, OH 43206  
City of Columbus  
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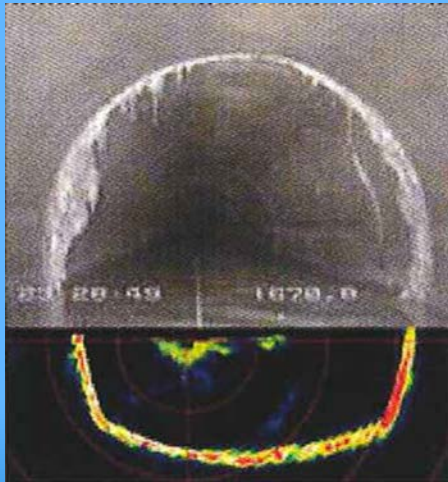
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## Operational Response



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## Sewer Inspection



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## Sewer Rehabilitation





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## Sewer Cleaning



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## Top Priority, Project or Goal

What helps to make O&M programs successful?

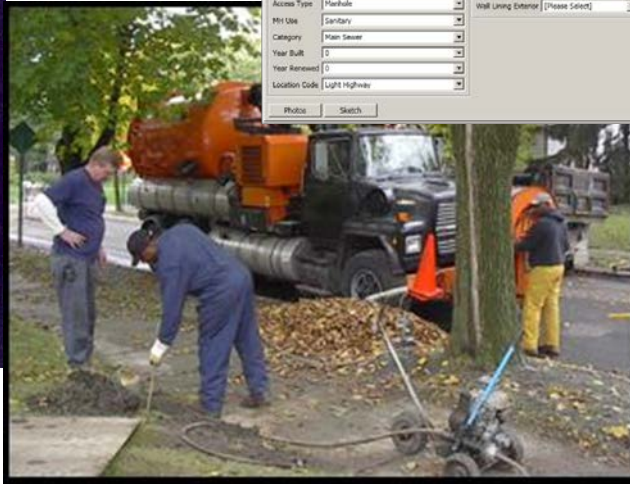
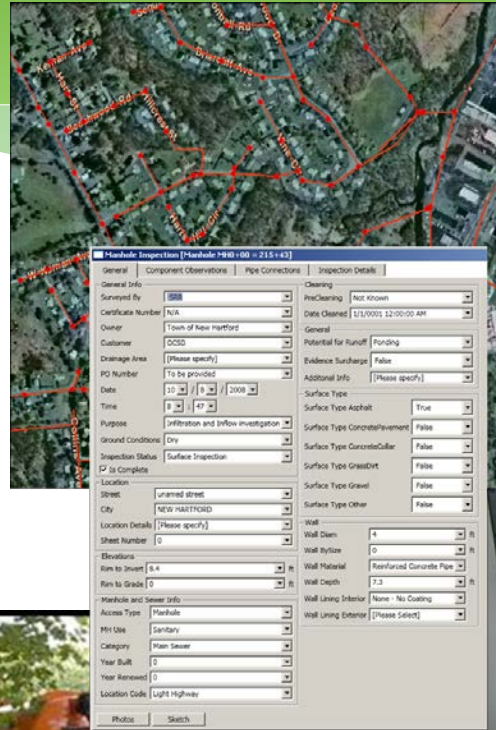
What innovative equipment, techniques, or  
products are you interested in?

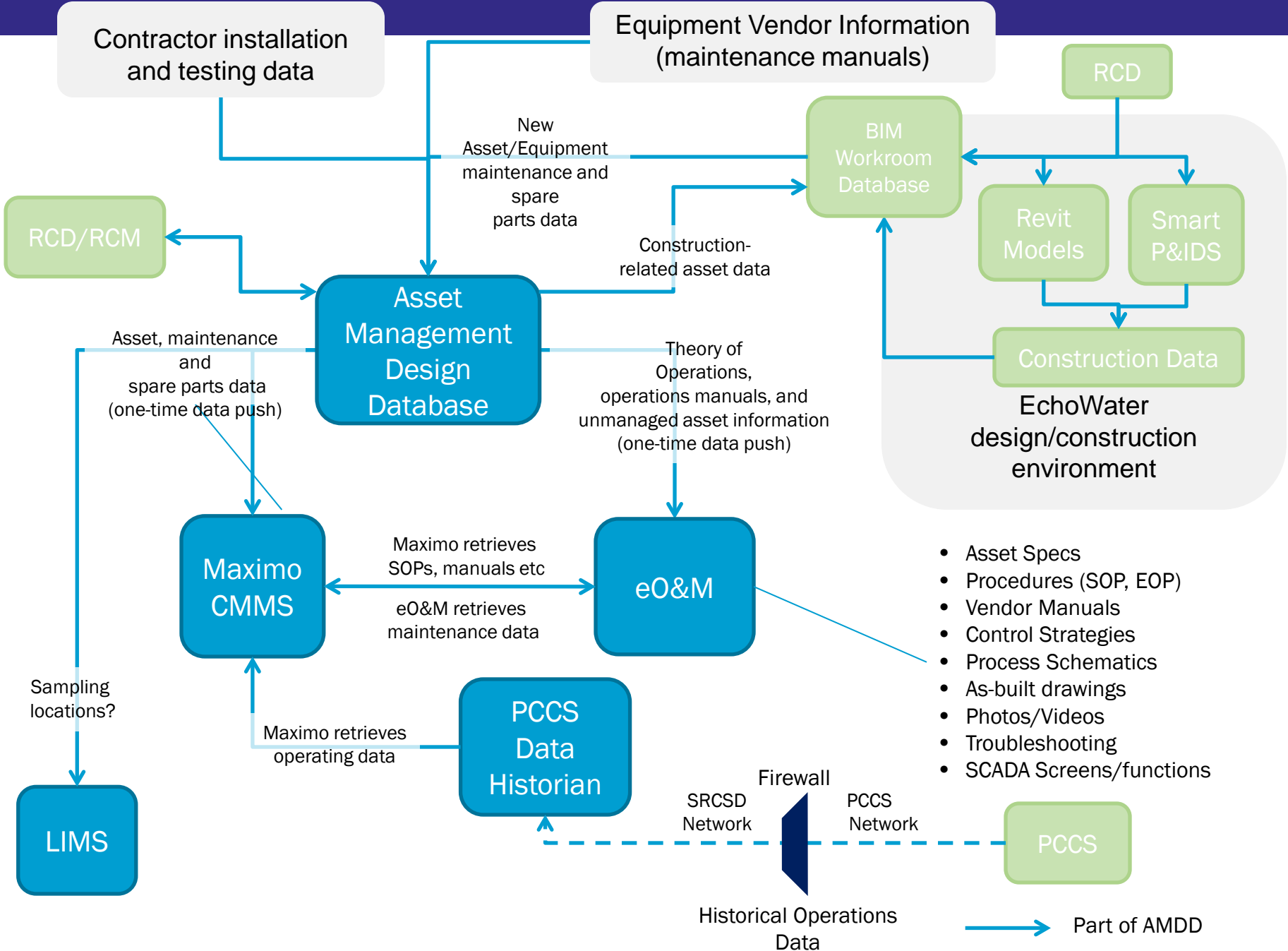
What are your greatest lessons learned in recent  
years?

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## Thank You







Last updated: 2/3/2014