

Draft: August 4, 2025

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Monday, August 25, 2025			
1:00 – 7:30 PM	Registration - Omni Hotel		
5:30 – 7:30 PM	Networking Event		
Tuesday, August 26			
7:30 – 8:30 AM	Continental Breakfast - Ballroom Foyer		
8:30 – 9:00 AM	Welcome (<i>Commonwealth Rooms 1-5</i>) Tony Parrott, Executive Director, Louisville MSD MSD Color Guard and National Anthem Craig Greenburg, Honorable Louisville Mayor		
9:00 – 9:30 AM	Adam Kranz, National Association of Clean Water Agencies (NACWA) Chief Executive Officer		
9:30 - 10:00 AM	Leading with Collaboration, Care and Compassion during Uncertain Legal Times Tony Parrott, Executive Director, and Kellie Watson, General Counsel, Louisville MSD		
10:00 – 10:15 AM	Coffee Break		
10:15 – 11:45 AM	Technical Session 1 <i>(Commonwealth Ballroom 6)</i> Attracting, Equipping and Retaining An Inclusive, Multi-Generational Workforce Moderator: Adrienne Henderson	Technical Session 2 <i>(Commonwealth Ballroom 7)</i> AI – Threat or Tool for Enhancing Utility Service Delivery and Customer Experience Moderator: Sean Kidd	Technical Session 3 <i>(Commonwealth Ballroom 8)</i> Innovative Infrastructure Projects I Moderator: Karina Henson
10:15 AM	Rotational Engineering Program - Chris Bergmann, St. Louis MSD	Indianapolis SCADA Innovation Journey – Daphne Chiu, Ali Zadeh, Chris Henley, Citizens - Indy	Utilizing Existing Infrastructure to Accommodate New Technology – Jacob Mathis, Robin Burch, Louisville MSD
10:45 AM	Developing Skilled Talent Through an Apprenticeship Program – Jeremy Goodwin and Sandra Tulloss, Louisville MSD	Balancing Innovation and Caution: SD1’s AI Journey – Douglas Wells, NKY SD1	Risk: The Game of Strategic Linear Asset Management – Jennifer McMillin, St Louis MSD
11:15 AM	Flowing Together: Boosting Staff Engagement – Kim Duke, St. Louis MSD	AI: A Tool to Enhance and Optimize Treatment Operations – Zonetta English, Daymond Talley, Louisville MSD	Leveraging a Community Transportation Project to Improve the Combined Sewer System – Jeremy Kosegi, Citizens - Indy
Noon – 1:30 PM	Lunch & Speaker (<i>Commonwealth Rooms 1-5</i>)		Keynote Speaker – TBD

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1:30 – 3:00 PM	Technical Session 4 <i>(Commonwealth Ballroom 6)</i> Building Community Trust During an Era of General Distrust Moderator: Erin Wagoner	Technical Session 5 <i>(Commonwealth Ballroom 7)</i> Data- Driven Decision-Making I Moderator: Morgan Kee	Technical Session 6 <i>(Commonwealth Ballroom 8)</i> Innovative Pollutant Management Strategies Moderator: Meredith Meyers
1:30 PM	Community-Driven Odor Mitigation: Louisville MSD's cIAIRity Program and Infrastructure Action Plan – Tony Woods, Morris Tolbert, Louisville MSD	From Data to Decisions: Leveraging Dashboards to Improve Infrastructure Performance – Lydia Watkins, NKY SD1	MSDGC's PFAS Action Plan CREDibility Where it Counts and Strategic PFAS Work – Scott Bessler, MSD Greater Cincinnati
2:00 PM	DigIndy – An Intentional Approach to Public Communication – Michael Miller, Citizens - Indy	Evolution of a Consent Decree Dashboard – Chris Patrick Jim Derby, St Louis MSD	PFAS Activities to Prepare for Regulation - Kirk Lambrecht, St Louis MSD
2:30 PM	Clear Streams, Clear Voices: Maintaining Trust One Post at a Time – Olivia Feinstein, NKY SD1	Using Data to Drive Decisions on Wastewater Capital Planning – Allison Walker, Citizens - Indy	The Search for RDI/I: New Tools, New Approaches – John Barton, MSD Greater Cincinnati
3:00 – 3:30 PM	Networking Break (Ballroom Foyer)		
3:30 – 5:00 PM	Technical Session 7 <i>(Commonwealth Ballroom 6)</i> Enhancing Health/Safety Programs, Processes and Outcomes Moderator: Tony Woods	Technical Session 8 <i>(Commonwealth Ballroom 7)</i> Data- Driven Decision-Making II Moderator: Kitt Tuttle	Technical Session 9 <i>(Commonwealth Ballroom 8)</i> Innovative Infrastructure Projects II Moderator: John Kessel
3:30 PM	Is there a doctor in the house? Reducing Costs and Improving Outcomes for Employees - Brian Ellerman, NKY SD1	Use of KPIs to Modernize the Long Term Monitoring Program – Colette Easter, Trent Winlock, Louisville MSD	Optimizing Manhole Rehabilitation while Building the Future Together with Diverse Vendors - Tim Shutters, Tracey Black, Citizens - Indy
4:00 PM	Developing a Safety and Security Masterplan – William Marshall, Greg Burns, Louisville MSD	KPIs as a Way for Measuring Performance and Communicating with Stakeholders – t.b.d., St Louis MSD	Leveraging Progressive Design-Build and Digital Delivery for Resilient Wastewater Infrastructure – Sara Cramer, Patty Scharf, MSD Greater Cincinnati
4:30 PM	The Most Explosive Sewer Presentation Ever – Joe Nagy, Jeff Guinn, Citizens - Indy	Increasing Training Completions and Efficiency with a Training Dashboard – Melissa Haerr, Jennifer West, MSD Greater Cincinnati	Funding Critical Capital Infrastructure: Paddy's Run Case Study – Stephanie Laughlin, tbd, Louisville MSD
Evening	Dinner Event		

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Wednesday, August 27			
7:30 – 9:30 AM	Continental Breakfast Ballroom Foyer		
8:00 – 9:30 AM	Host City Highlights – Technical Sessions		
	Technical Session 10 <i>(Commonwealth Ballroom 6)</i> Its All About the People Moderator: Isabella Altier	Technical Session 11 <i>(Commonwealth Ballroom 7)</i> Data- Driven Decision-Making and AI Support Moderator: Bonnie Briggs	Technical Session 12 <i>(Commonwealth Ballroom 8)</i> Innovative Infrastructure Projects III Moderator: Brandon Flaherty
8:00 – 8:30 AM	Partnerships Programs Restore Trust and Recruit Young People to Clean Water Jobs – Tim Moran, tbd, Louisville MSD	AI...Friend or Foe in Managing Customer Relationships – Sean Kidd, Yvonne Austin-Cornish, Louisville MSD	Cedar Creek WQTC Sludge Dewatering Facility – John Kessel, William Marshall, Louisville MSD
8:30 – 9:00 AM	How Infrastructure Projects Provide Unexpected and Impactful Value to the Communities We Serve – Shelby Wilson, Erica - McDaniel, Louisville MSD	Pump Station Performance Monitoring and Evaluation – Joey Ashby, Michael Catalano, Louisville MSD	Removing Illicit Connections... One Private Property at a Time – Nicole Refolo, Anne Trout, Louisville MSD
9:00 – 9:30 AM	Reducing Preventable Vehicle/Equipment Accidents – Tony Combs, Will Cunningham, Louisville MSD	Stormwater Revenue Impervious Surface Area Measurement System - Eric Weidner, Stacy Pritchard, Daniel French, Louisville MSD	Innovating Warehouse Protocols – Rene Lindsay, Zonetta English, tbd, Louisville MSD
9:30 – 10:15 AM	Strategic Utility Transformation: Louisville MSD's Journey from Scramble to Blueprint <i>(Commonwealth Rooms 1-5)</i> Tony Parrott, Executive Director, Carmen Moreno-Rivera, Chief of Staff, Angela Akridge, Chief Strategy Officer, Louisville MSD		
10:15 – Noon	Executive Directors Reports <i>(Commonwealth Rooms 1-5)</i> Cincinnati: Diana Christy, Director Indianapolis: John Trypus, Director – Underground Engineering & Construction Northern KY Sanitation District 1: Adam Chaney, Executive Director St. Louis: Bret Berthold, Executive Director Louisville: Tony Parrott, Executive Director		
12:00 PM	Adjourn and Board Lunch Meeting (closed meeting)		